



## What does ONYX mean...



**ONYX, the heart of ADAC, constantly spins your financial position from Red to Black.  
It never sleeps, it never stops, it simply spins until the debt drops.**

ONYX is a cloud-based Case Management program designed by Association Dues Assurance Corporation in 2009, under constant development: to maintain our extensive database of Association files and templates for legal documents which are specific to each county in each state nationwide, and to continually improve user interfacing for communications, accounting accuracy, case status and reporting for the Association.

If the software developed in 2009 was ONYX, then what the program has been since September 2012 must be called ONYX 2.0. The speed and features offered now make what ONYX was almost unrecognizable as the same software. So we will take a moment to highlight what ONYX 2.0 can do...

## For a property manager?

- [My Account] - Allows you to edit your contact and company information, change password, add notes (to communicate quickly with ADAC Staff), and upload files
- [Associations] - Lists Associations you have with ADAC and how many cases each has in ONYX, allows you to update dues and late fee amounts, add notes and upload files for a specific association that ADAC can use in our work.
- [Cases] - Allows you to **Add new cases to ONYX yourself!** For the fastest collections initiation time (NO ledgers lost in the email or fax machine!), search through your cases in ONYX by, last name, association, address, and more.  
**[Case-Detail] - Add notes and upload files to a specific case to keep ADAC accurately updated!**
- [Reports] - Currently offering Association cash status, and case activity reports you can print in a moment for a board meeting. ONYX is fully customizable and ADAC offers to format any new report you would like to have available if you contact us and provide a sample of what you would like to see. Then that report will also be available to you with a single click of a button FREE of charge!
- [Subscriptions] - Allows you to enter your email address and select any or all of your cases to monitor real time – you will be sent an email automatically and immediately when any note is added to a case you are subscribed to. Notes are added when charges or payments are added, when documents are prepared and sent, and when ADAC staff enters notes from owner contact or when adding work details.
- [Info] - Provides you with a detailed description of what ADAC does (our full process) and what fees we charge to the owner (at the different stages of the process).

## For the Association?

With a log in provide to a board member, you can log in to see and do everything a property manager can (see above) with only the cases in your specific association. Full, immediate access to everything ADAC does!

To test drive ONYX 2.0, simply call ADAC for a password, go to this website and log in as the sample user below:

**[WWW.ASSOCIATIONDUES.NET/ONYX](http://WWW.ASSOCIATIONDUES.NET/ONYX)**

Sample Login: michigan    pswd: [call ADAC @ (866) 608-2322 (ADAC) ]